St Helens R.C. Primary School

Ysgol Gynradd Sant Elen



‘The Best Education Is the Word of God’

“Strive to achieve; Take care of our world; Look after each other”

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| --- | --- |
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# Aims

[School Name] takes data protection very seriously. As such, this policy outlines the measures the school will put in place to ensure the protection of all personal and sensitive data about staff, governors, visitors, pupils and other individuals. This policy outlines a data protection by design culture within the school so that all collection, storage and processing of data, whether digital or on paper, is carried out lawfully in accordance with the General Data Protection Regulation (GDPR) and Data Protection Act (DPA) 2018.

# Legislation and Guidance

General Data Protection Regulation (GDPR) came into force in May 2018 as part of the Data Protection Act 2018 (DPA 2018) which replaces the previous Data Protection Act 1998. GDPR relates to the collection, processing and storage of personal data. This policy is based on guidance published by the Information Commissioner’s Office (ICO) and the ICO’s code of practice for subject access requests.

# Definitions

Throughout this policy, the following terminology with the accompanying definitions will be used.

|  |  |
| --- | --- |
| Terminology | Definition |
| **processing** | Any action or operation performed on personal data, such as, collecting, recording, storing, altering, using, transmitting, destroying or erasing. Processing also includes transferring personal data to third parties. |
| **data subject** | Any person about whom we hold personal data. In the case of the school this could relate to pupils, parents, staff, governors, volunteers and visitors. |
| **personal data** | Any information that relates to an identified or identifiable (either directly or indirectly), person or data subject. |
| **sensitive data** | Relates to a set of special categories that should be treated with extra security.  These categories are:   * Racial or Ethnic Origin Data * Political Opinions * Religious or Philosophical Beliefs * Trade Union Membership * Genetic Data * Biometric Data |
| **data controller** | Any person, agency or authority who decides how and why data is processed. In the case of this policy the school is the data controller. |
| **data processor** | Any person, agency or authority that processes data on behalf of a data controller. |
| **data protection officer (DPO)** | The person responsible for independent and impartial monitoring and application of laws that protect personal data within the school. |
| **data breach** | A breach of security that leads to the accidental or unlawful loss, destruction. alteration, disclosure of or access to personal data while stored, transmitted or being processed must be reported to the Information Commissioner's Office (ICO). |
| **Information Commissioner's Office (ICO)** | A UK based organisation responsible for upholding information rights. |
| **data users** | Those who process personal data. They must protect data in accordance with this data protection policy. |
| **data** | Information which is stored electronically, on a computer, or in certain paper-based filing systems. |

# Roles and Responsibilities

[School name] will follow the outline below for distribution of responsibilities in relation to GDPR within the school.

|  |  |
| --- | --- |
| Role | Responsibility |
| **Governing Body** | [Outline ways in which the governing body will comply with and promote GDPR in school] |
| **Chair of Governors** | [Outline ways in which the Chair of Governors will comply with and promote GDPR in school] |
| **Headteacher** | [Outline ways in which the headteacher will comply with and promote GDPR in school] |
| **Data Protection Officer (DPO)** | [Outline ways in which the DPO will comply with and promote GDPR in school] |
| **Office Staff** | [Outline ways in which office staff will comply with and promote GDPR in school] |
| **Teachers** | [Outline ways in which teachers will comply with and promote GDPR in school] |
| **Other Staff** | [Outline ways in which other staff will comply with and promote GDPR in school] |

# Data Protection Principles

The data protection principles that the school must follow in order to be compliant with GDPR state that personal data must be:

* processed lawfully, fairly and in a transparent manner;
* collected for legitimate purposes;
* relevant and limited to what is necessary in order to fulfil the purposes for which it is processed;
* kept up to date;
* stored for no longer than is necessary;
* processed in a way that ensures it is appropriately secure.

This policy outlines how the school will comply with these principles.

# Collecting Personal Data

Collecting personal data will be an inevitable part of the day-to-day business of [School Name]. We will only collect personal data for specific, explicit and legitimate reasons. We will explain these reasons to the individuals when we first collect their data. To ensure that this data is handled and processed appropriately and with minimal risk, [School Name], as data controller, adheres to the guidelines outlined below.

|  |  |
| --- | --- |
| Scenario | Procedure |
| **Pupil Contact Records** | [Explain how the school will ensure collection of accurate, relevant and necessary data for each scenario] |
| **Pupil Attendance Records** |  |
| **Pupil Progress Data** |  |
| **Staff Records** |  |
| **Intervention Records** |  |
| **Special Educational Needs (SEN) Records** |  |
| **Medical Information and Administration** |  |
| **Safeguarding Records** |  |
| **[Add other relevant data collection information]** |  |

# Sharing Personal Data

As with the collection of personal data, it is integral to the effective functioning of [School Name] that personal data will need to be shared in certain circumstances. To ensure that personal data is shared lawfully, the following considerations must be taken into account.

|  |  |
| --- | --- |
| Scenario | Procedure |
| **Regulatory Bodies**  e.g. government agencies or healthcare | Before sharing personal data with regulatory bodies requesting access, the DPO will verify the identity of the body and investigate how they intend to use the data shared with them. Only when satisfied with the response will [School Name] share any personal data. |
| **Suppliers or Subcontractors Requiring Access to Personal Data.** | The DPO will assess all suppliers and subcontractors’ ability to adhere to GDPR.  All suppliers and subcontractors requiring access to personal data will read and follow the school GDPR policy. |
| **The Police** | The police will only be able to request access to data with a relevant warrant. |
| **[Add other relevant data sharing information]** | [Explain how the school will ensure sharing of authorised, accurate, relevant and necessary data] |

# Subject Access Request (SAR)

As part of GDPR, data subjects are entitled to make a request to any organisation, such as a school, to access personal data held about them. This is known as a subject access request (SAR). [School Name] therefore needs to be reasonably prepared for such an eventuality by establishing the procedure outlined below.

NB: Personal or sensitive data about a child belongs to the child. However, if a child is deemed unable to understand their rights or the implications of a SAR, or is unable to give consent, a parent or guardian can make the request on their behalf.

|  |
| --- |
| Subject Access Request Procedure |
| 1. All staff are trained to recognise a subject access request. 2. Staff involved in responding to a SAR clearly understand the notion of the right to access. They also know when a SAR can be refused and how to act when refusing a SAR. 3. The school will use the school specific SAR form. (See appendix 1) 4. Identification of the subject requesting access will be verified. 5. The school aims to respond to all SARs within one month of submission. 6. Upon receiving a valid SAR, the following procedure will be followed:  * The staff member who receives the written SAR refers this to the headteacher (or another member of senior leadership team if necessary). * A review of the SAR is carried out in order to establish the exact information requested. * The SAR is recorded in the school SAR log and reported to the DPO. * The DPO will send a response to the data subject to inform them that their SAR is being processed. * The information will be collated and the request responded to. * The record on the SAR log is marked as closed. |

# Photos, Video, CCTV

[School Name] recognises that photos, video and CCTV images of individuals will be part of the personal data processed by the school. As a result, the following measures are adhered to in order to ensure responsible handling and processing of such data.

|  |
| --- |
| CCTV |
| * [School Name] uses CCTV in various locations around the school in order to keep staff, pupils and buildings safe. * The school privacy notice informs all members of staff, pupils and visitors of where, when and how CCTV images are processed. * All CCTV data will be stored for a period of [xx] days for security purposes. |

|  |
| --- |
| Photos and Video |
| * Photos and videos taken within school for public use are to be considered under GDPR. * Any photo or video of recognisable individuals which the school wishes to publish for example, on the school webpage or social media platform, will only be published with prior written consent. Written consent will be obtained via completion of [include relevant school document]. * Photographs and video captured by parents for personal use do not fall under the scope of GDPR. |

# Data Retention - Security and Storage

At [School Name] only data that is adequate, purposeful, necessary and limited to what is essential will be stored. The school will ensure that any stored data will be protected from unauthorised access and data breaches through the implementation of up to date and well-maintained security protocols. This will guarantee the confidentiality, integrity and availability of personal data. Confidentiality means that data will only be accessed by those who are authorised to access it. The integrity will be maintained through guaranteed accuracy and suitability of all data stored; inaccurate or unsuitable data will not be retained. Availability will be maintained, meaning those that are authorised to access the personal data are able to do so as and when required.

|  |  |
| --- | --- |
| Specific Data Type | Security Measures |
| **paper records** | All paper records stored on site will be kept in a secure and locked location.  Only those authorised to access the records will be granted access to the storage location. |
| **portable electronic devices**  e.g. Laptops, iPads. | All portable electronic devices will be password protected.  In the case of laptops the hard drives will be encrypted. |
| **papers containing personal data**  e.g. class lists  contact sheets  dinner registers | Any paperwork containing personal data will not be left unattended and in sight at any time. Teachers and other classroom staff will ensure that any paper containing personal data will be suitably stored to limit access to the data. |
| **desktop computers within the school** | All computers used in the school will be password protected and have a timed lock function when left unattended. Staff will be required to lock their workstations when leaving them unattended at any time. |
| **staff personal devices** | Staff will not be permitted to use personal devices to access or store any personal data relating to the school. |
| **sharing with authorised third parties** | When required to share data with authorised third parties, the school and staff will make the necessary checks to guarantee it is handled securely and in line with GDPR. |

# Staff Remote Working

For remote working to comply with GDPR, [School Name] implements the following procedures:

* All staff laptops will have encrypted hard drives and will be password protected.
* When working remotely and accessing the school network, staff will use a secure password; this will prevent unauthorised access to school computer systems and networks.
* Staff will only be able to use electronic devices provided by the school to work at home on any personal/sensitive data and/or access the school network.
* Staff laptops will have up-to-date antivirus software installed to prevent any malicious or unauthorised access to school records, personal or sensitive data.
* Staff are permitted to use personal or home Wi-Fi networks but are not permitted to use public Wi-Fi when working remotely. Public Wi-Fi security is not always strong enough to prevent a data breach.
* All laptops provided by school will be encrypted and password protected. If using a USB stick to transport personal or sensitive data, this will also be encrypted.

# Disposal of Data

[School Name] will always ensure that records containing personal and/or sensitive data are disposed of safely and securely.

For example, any paper records due to be disposed of will be securely shredded, either on site, or through an approved third-party disposal service. When using a third party, it is the school’s responsibility to ensure that the company guarantees the records are disposed of securely.

Any digital records containing personal data will be deleted using the internal erasure procedure of the relevant software. For example, records stored on a Windows laptop would be deleted using the Windows delete functions. It is up to individuals to make sure they have deleted personal data from devices once that data is no longer relevant, or the device is being passed on.

When disposing of sensitive personal data, the school will use a file-wiping utility to remove the sensitive personal data, preventing the possible retrieval if erased, using internal procedures.

# Compliance Monitoring

As data collection and processing changes and updates, [School Name] confirms continual compliance through compliance monitoring. The designated DPO will, as part of their role, undertake regular monitoring of data records held by the school, checking they are relevant, necessary and accurate. The DPO will monitor the compliance of the roles outlined in this policy with their assigned responsibilities, impartially checking that these are carried out in accordance with policy. The DPO will monitor who the school is sharing data with and the integrity and necessity of the third-party data processing. The DPO will monitor procedures for SAR and data breaches, ensuring these are followed correctly and in a timely manner.

# Data Breaches

At [School Name] all reasonable action will be taken to keep data handling and processing safe and secure within GDPR. However, should a data breach occur, [School Name] will be prepared to handle any such breach in the manner outlined below. Potential data breaches within a school context could be the loss of a USB containing pupil assessment data or an email containing sensitive personal data could be sent to an incorrect email address.

|  |
| --- |
| [School Name] Procedure for Handling A Data Breach |
| * Any potential or confirmed data breach must be reported in the first instance to the DPO. * Upon receiving notification of a data breach, the DPO must report this to the headteacher and chair of governors. * The DPO will investigate the data breach further to assess the severity of the breach. * Once the assessment has been made the outcome will be logged by the DPO, whether the breach does or does not need reporting. The log will include the cause of the data breach and any facts surrounding the breach, the effects of the breach and the action taken to minimise risk and prevent a repeat occurrence. * If the DPO determines that the data breach poses a significant threat to the data subject(s), they will report the breach to the ICO within 72 hours. * The DPO will attempt to minimise the impact of the breach, supported by relevant parties within the school. * Upon receiving the ICO report, the DPO will act upon the ICO’s recommendation. |

# Training

To guarantee continued compliance with GDPR all staff will receive data protection training as part of the induction process at [School Name].

Ongoing continuing professional development (CPD) for all staff will include relevant and topical GDPR training as and when required.

|  |  |  |
| --- | --- | --- |
| GDPR Training Log | | |
| Date | Who | Training Description |
| [Date of training] | [e.g. all staff, teachers, governors] | [What did the training cover?] |
|  |  |  |
|  |  |  |
|  |  |  |

# Links to Other Policies

The following policies should be read and considered in conjunction with this GDPR policy:

|  |
| --- |
| Policies Relevant to GDPR |
| * [List relevant policies] e.g. * ICT/Computing policy * Online safety Policy * Acceptable Use Policy * Assessment Policy |

# Version Control

|  |  |  |  |
| --- | --- | --- | --- |
| Version | Approved by | Date | Review Date |
| [Include version number here. e.g. 1.1] | [Initials / Name] | [Date of approval] | [Date for future review of policy] |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

# Appendix 1

[INSERT SCHOOL LOGO] [INSERT SCHOOL ADDRESS]

|  |  |
| --- | --- |
| Subject Access Request Form | |
| **Title** |  |
| **Surname** |  |
| **First Name(s)** |  |
| **Date of Birth** |  |
| **Home Address** |  |
| **Post Code** |  |
| **Contact Telephone Number** |  |
| **Email Address** |  |
| **Relationship with the school** | *Please circle:*  Parent / Pupil / Member of staff / Governor / Volunteer / Other  If other, please specify: |
| **Identification provided**  To validate name and address |  |
| **Details of data request**  Please include as much information as possible about the data you are requesting.  For example: your personal file, your child’s progress data, emails sent between A and B and specific dates. |  |

I am requesting access to my own personal data, as detailed above. I confirm that I am the individual named above and the data I am requesting access to is my own personal data. I have supplied the information above to aid the subject access request and also to validate my identity. I have provided identification to prove my name and address.

Signature: Date:

# Appendix 2

[INSERT SCHOOL LOGO] [INSERT SCHOOL ADDRESS]

|  |  |
| --- | --- |
| Data Breach Log Form | |
| **Date of breach** |  |
| **Date breach was discovered** |  |
| **Cause of breach** |  |
| **Description of the breach**  What happened?  Who is involved?  Other facts: |  |
| **Reported to ICO?** | Yes No |
| **Date reported to ICO**  (If reported) |  |
| **All data subjects informed?** | Yes No |
| **Remedial action** |  |
| **Follow-up (if required)** |  |
| **Breach reported by** |  |
| **Date reported** |  |
| **Report received by** |  |